

Product Trainer

This position will play a key role in the success of LiquidFrameworks' business. You will be working directly with employees to provide the highest level of technical expertise and assistance possible regarding usage, configuration, and customization of our products. You will develop a deep understand of the FieldFX product as well as relationships with employees throughout the organization. This role is critical to ensure that all employees understand the product and can thus execute efficiently in their daily work life. If you are driven by developing an understanding of cutting edge software products and enjoy teaching people, this is the role for you. This position will be reporting to the Senior Director of Product Strategy and is a full time position based out of Houston, TX.

Position Responsibilities

- Develop an expert-level skill set in the usage and configuration of the FieldFX product suite
- Develop comprehensive product training curriculum covering three stakeholder tiers: internal, partners, and customers
- Own product training content required to support new product training curriculum as well as other core product marketing materials as needed to support other go-to-market activities
- Build and deliver content in LMS and establish certification content and requirements
- Deliver live internal trainings regularly for new hires (onboarding) and for all stakeholders with every new product release
- Develop training content for both sales/marketing and technical stakeholders
- Own KPI development and reporting for product training curriculum/activities

Requirements

- Bachelor's degree
- 2+ year of Salesforce experience as a user or administrator
- 5+ years product training experience
- Portfolio of training content including video recordings
- Strong presentation and interpersonal skills
- Ability to learn complex technical concepts quickly and translate them into easy-to-understand training materials
- High integrity and intellectual honesty
- Fast-learner who can learn the product suite quickly and become self-directed in a short time
- High self-awareness and respect for others
- Collaborative and team-oriented
- Excellent written and verbal communications skills
- Strong work ethic / excellent time-management skills
- Organized with strong attention to detail
- Ability to demonstrate a high-level of empathy
- Ability to learn quickly in a fast changing environment
- Excellent verbal and written communication skills
- Oilfield service experience a plus

About LiquidFrameworks

LiquidFrameworks is a fast growing, leading provider of cloud-based, mobile field operations management solutions serving the energy, industrial and environmental services industries.

LiquidFrameworks' FieldFX® solution provides companies with numerous benefits, including increased and accelerated revenue capture, increased cash flow, improved contract compliance, increased invoice accuracy and improved customer responsiveness. During January 2019, the company announced it had received a strategic growth investment from Luminata Capital Partners, an enterprise software-focused private equity firm. LiquidFrameworks is based in Houston, Texas.

Compensation

- Competitive Salary
- 401(k) – Fidelity (matching 100% of the 1st 3% and 50% of the next 2%)
- Medical, Dental, Vision and AD&D Insurance
- Long-term & Short-term Disability Insurance
- Life Insurance (LiquidFrameworks pays for the first \$50k of benefits)
- 15 PTO days during the first 48 months of employment
- 20 PTO days after 48 months of employment
- 10 paid holidays
- In-building garage parking paid by LiquidFrameworks
- Access to Fitness Center located in our building

This position is located in Houston, TX. The successful candidate must reside in the Houston area, and be able to work at our corporate office in Greenway Plaza. No travel will be required for this position. Applicants must possess US work authorization which does not require sponsorship by the employer for a visa. If you feel that you are qualified for this position, please send your resume to resumes@liquidframeworks.com.

LiquidFrameworks is an equal opportunity employer. LiquidFrameworks considers applicants for all positions without discrimination on the basis of race, color, religion, sex, national origin, age, marital or veteran status, disability, or any other legally protected status. No question in the recruiting process is used for the purpose of limiting or excluding any applicant's consideration for employment on any basis prohibited by local, state, or federal law. The benefits in this letter are subject to change according to the then current in-force benefits adopted by LiquidFrameworks. This position is for an at-will position within LiquidFrameworks, Inc.